



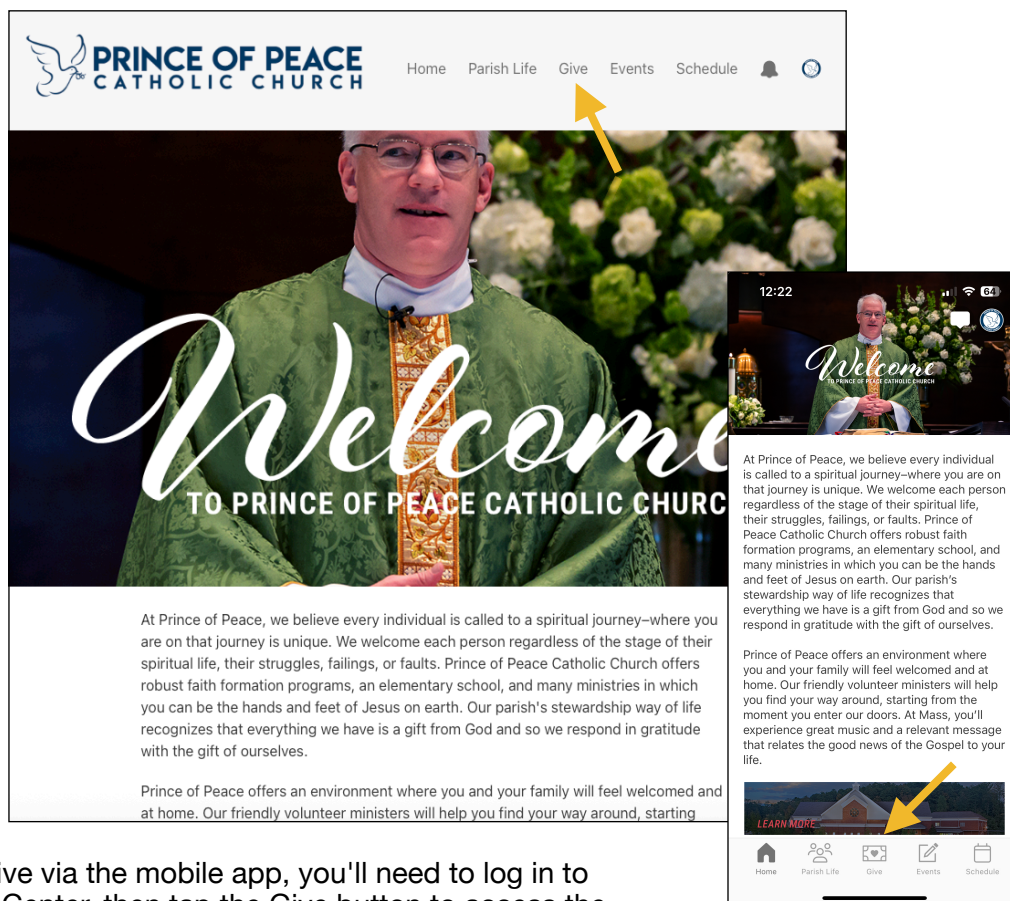


GIVE ONLINE

Giving allows you quickly and safely give online and through the Church Center mobile app via credit or debit card, Apple Pay, ACH bank transfer, and text-to-give.

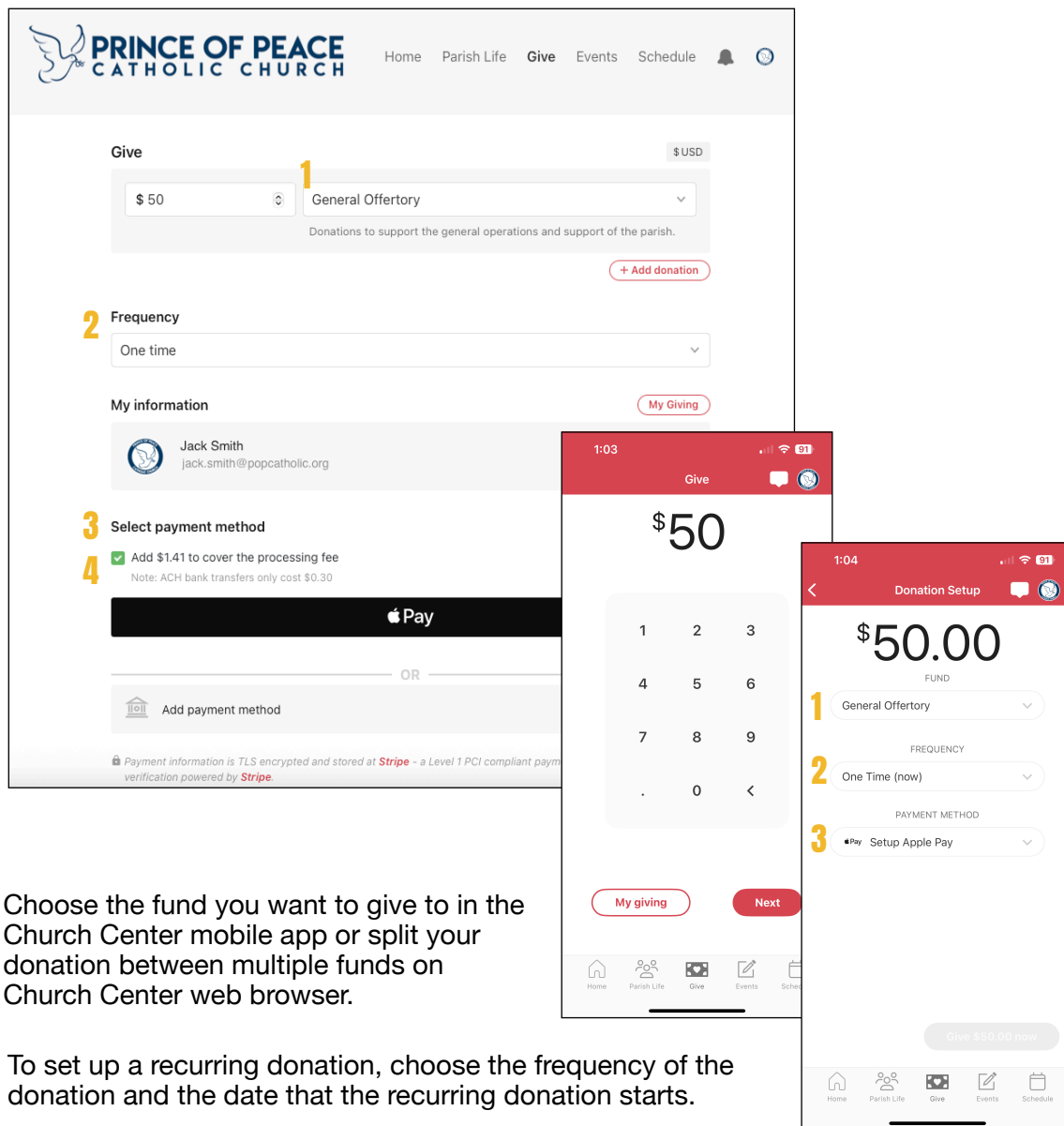
You'll be able to see your donation history and receive online statements right from the Church Center mobile app and/or website. Plus, your data will be private and secure.

You can donate without logging in if you are giving from your church's website or a direct link they provided you with.



If you give via the mobile app, you'll need to log in to Church Center, then tap the Give button to access the donation form. If you don't see the Give button at the bottom, tap on the More button.

Next, set up your donation based on the desired fund, frequency, and payment method. You can give a one-time gift or set up a recurring donation on the Giving page. If on the Church Center app, type the amount you want to donate and then select Next.



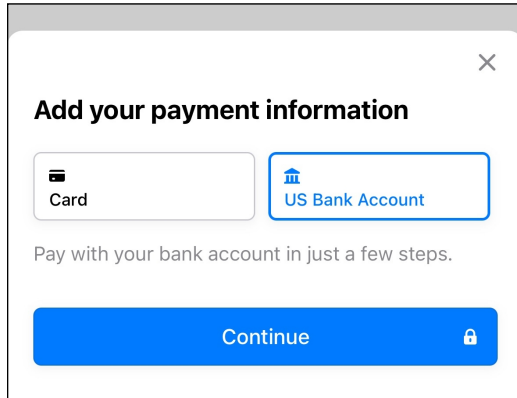
- 1 Choose the fund you want to give to in the Church Center mobile app or split your donation between multiple funds on Church Center web browser.
- 2 To set up a recurring donation, choose the frequency of the donation and the date that the recurring donation starts.
- 3 Choose payment methods you've saved in the past, or add a new bank account or debit/credit card to complete your donation.
- 4 Check the box if you want to cover the processing fee for the donation. This option will only appear if your church has enabled this feature.

Choose from a previously saved payment method by logging into Church Center. If you are not using a saved payment method for your donation, you can add a new bank account (United States and Australia only) or add a debit/credit card.

You can give using your bank account to take advantage of lower processing fees incurred by ACH donations.

GIVE USING BANK ACCOUNT

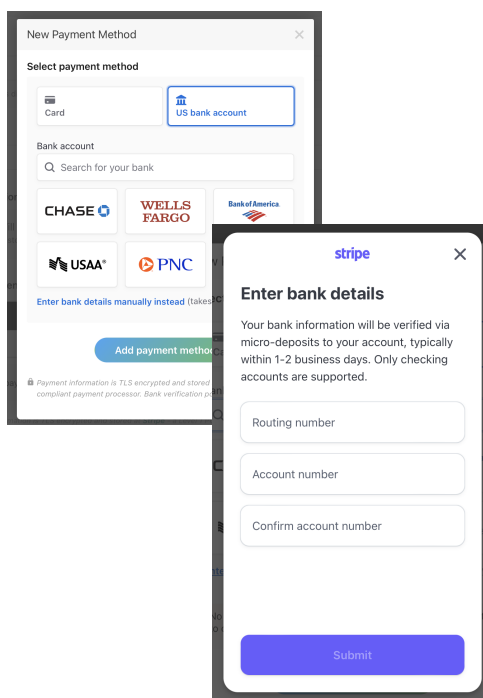
ADDING YOUR BANK ACCOUNT AS PAYMENT A METHOD



On the Payment Methods tab, select Add a new payment method, and then choose US bank account/AU Direct Debit. Use one of the available verification methods to verify your account. Once your bank account is verified, you can use it for donations.

US bank accounts can be used for donations only after they have been verified. Verify your bank account by logging into your bank account (instant verification) or manual verification, depending on which is available for your bank.

If you cannot verify a savings account, use a checking account instead.



LOG IN TO YOUR BANK ACCOUNT

Choose US bank account, select your account, and then choose Add payment method. Follow the prompts to log in to your bank account.

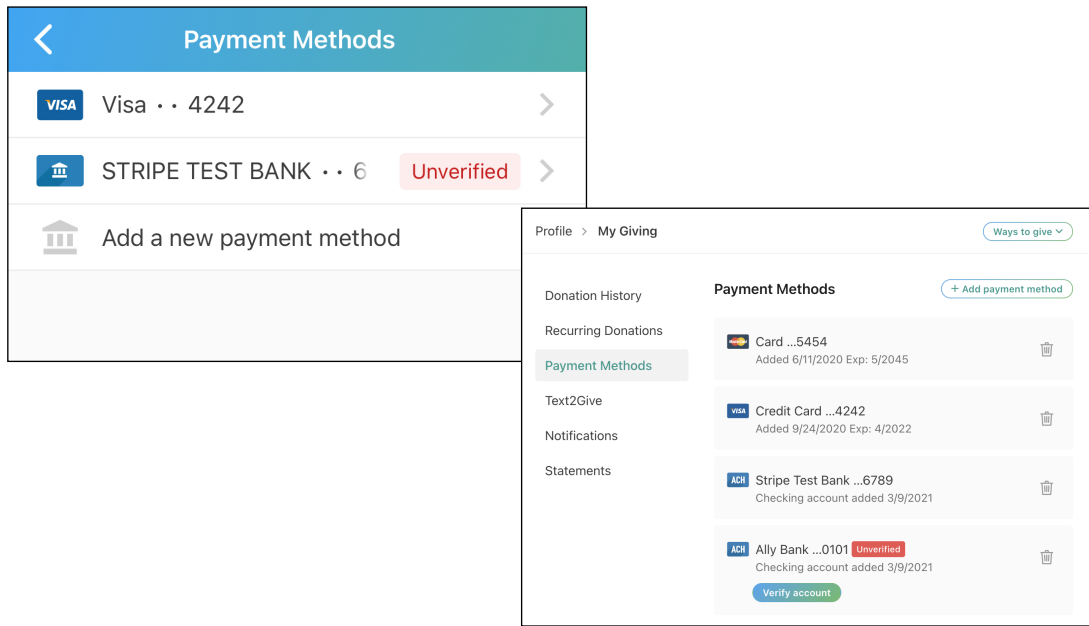
If you can't find your bank account from the list, select Enter bank details manually instead to verify your bank account with micro-deposits.

US donors who can't log in to their accounts can use manual verification to verify their bank accounts. Manual verification involves entering your bank details, receiving a micro-deposit from Stripe, and entering the received code.

Where you select your bank account, choose Enter bank details manually instead, and then enter the routing and account numbers to begin verifying the account.

After entering your bank details in the Stripe modal, don't forget to select Add payment method (web) or Set up (app) back in Church Center to fully initiate the verification process.

After you receive the micro-deposit from Stripe, go to My giving and select Verify account, where you can enter the SM-code (6 characters starting with SM) listed in the statement descriptor of the \$0.01 deposited into your bank account.



GIVE USING DEBIT/CREDIT CARD

ADDING YOUR DEBIT/CREDIT CARD AS A PAYMENT METHOD

You can give using most major debit/credit cards, though your church has the option to deactivate credit card giving. If credit cards are disabled, you can still give using a debit or pre-paid card.

On the Payment Methods tab, select Add a new payment method, and then choose Card. Enter your card number, expiration date, CVC code, and billing address.



MANAGE YOUR GIVING INFORMATION

Church Center is the hub for giving to your church! You can access the last time you donated, the payment methods you've saved, and your donation schedule anytime, all in one place.

My giving is the place to view your donation history, recurring donations, payment methods, notification preferences, pledges, and statement information from the mobile app and web browser. You can also edit your Text2Give settings (if enabled for your church) on a web browser.

To access My giving:

1. Select your photo or initials in the top right corner of the home page.
2. Scroll down to the Activity & Involvement section.
3. Select **My giving**.

VIEW DONATION HISTORY

You can view your entire donor history, including monetary and in-kind donations, from the Donation history tab.

ON THE MOBILE APP

1. Tap your photo or initials in the top right corner of the home page.
2. Scroll down to the Activity & involvement section.
3. Tap My giving.
4. Tap Donation history.
5. Tap Monetary Donations to see all donations given.
Tap In-Kind Donations to view any in-kind donations you have donated.
6. Tap a donation to view more information.

ON YOUR COMPUTER'S WEB BROWSER

1. Select your photo or initials in the top right corner of the page.
2. Scroll down to the Activity & involvement section.
3. Select My giving.
4. Select Donation history.
5. Use the dropdown to filter your donations by year and donation type (monetary or in-kind).
6. Select Download to export a CSV of your donation history.


EDIT RECURRING DONATIONS

Edit a recurring donation to update the amount, fund, payment method, or schedule. You can also pause or delete the donation from the Recurring donations tab.

ON THE MOBILE APP

1. Tap your photo or initials in the top right corner of the home page.
2. Scroll down to the Activity & involvement section.
3. Tap My giving.
4. Tap Recurring donations.
5. Tap a recurring donation to make changes such as the amount, fund, payment method or schedule.
6. Tap Pause or Delete to stop your recurring donation from processing.
7. Tap Update to save your changes.


ON YOUR COMPUTER'S WEB BROWSER

8. Select your photo or initials in the top right corner of the page.
9. Scroll down to the Activity & involvement section.
10. Select My giving.
11. Select Recurring donations.
12. Select the  edit icon to the right of a recurring donation to edit the amount, fund, payment method, frequency, or status of a recurring donation.


MANAGE PAYMENT METHODS

Add a new payment method or delete an existing one from the Payment methods tab.

ON THE MOBILE APP

1. Tap your photo or initials in the top right corner of the home page.
2. Scroll down to the Activity & involvement section.
3. Tap My giving.
4. Tap Payment methods.
5. Tap Add a new payment method to add a new **card** or **bank account**.
6. Tap an existing payment method, followed by the  trash icon, to delete it.

ON YOUR COMPUTER'S WEB BROWSER

1. Select your photo or initials in the top right corner of the page.
2. Scroll down to the Activity & involvement section.
3. Select My giving.
4. Select Payment methods.
5. Select Add a new payment method to add a new **card** or **bank account**.
6. Select the  trash icon to the right of an existing payment method to delete it.

Individuals who have Apple Pay enabled on their devices can use it to donate.

If you remove a payment method used for a recurring donation, the next recurring donation will fail unless you update your recurring donation with a different saved payment method.

ADJUST NOTIFICATION SETTINGS

Choose where you'd like to receive donor account emails and donation receipts from the Notifications tab.

1. Select your photo or initials in the top right corner of the home page.
2. Scroll down to the Activity & involvement section.
3. Select My giving.
4. Select Notifications.
5. Choose to receive donor account emails, such as alerts about payment methods, to all emails on your profile, or choose a specific one.
6. Decide if you'd like to always or never receive emailed receipts after you donate.

VIEW PLEDGE PROGRESS

View your progress toward any pledge campaigns from the Pledges tab.

1. Select your photo or initials in the top right corner of the page.
2. Scroll down to the Activity & involvement section.
3. Select My giving.
4. Select Pledges to view your progress toward your pledges, as well as the overall progress of the campaigns.

VIEW AND DOWNLOAD STATEMENTS

From the Statements tab, you can view and download any available tax statements.

If a statement is unavailable to download, contact your church using the information at the bottom of the My Giving page.

ON THE MOBILE APP

1. Tap your photo or initials in the top right corner of the home page.
2. Scroll down to the Activity & involvement section.
3. Tap My giving.
4. Tap Statements.
5. Tap an available statement to view it.
6. Tap the share icon to download or print a copy.

ON YOUR COMPUTER'S WEB BROWSER

1. Select your photo or initials in the top right corner of the page.
2. Scroll down to the Activity & involvement section.
3. Select My giving.
4. Select Statements.
5. Select the download icon to the right of the statement name to view or print a copy.

QUICK LINKS

[Give online](#)
[Give with a bank account](#)
[Give with debit/credit card](#)
[Manage your giving information](#)